1. What is the ASTRO Journals app?
The “ASTRO journals app” is actually the HealthAdvance Journals App. As an ASTRO member and subscriber, you will have access to all Red Journal and PRO content available: abstracts, tables of contents, full text articles. Please note the app currently contains issues from August 2011 forward.

2. How do I find the app?
You can find it by searching for HealthAdvance or Elsevier in either the App store (for the iPhone or iPad) or Google Play (formerly the Android Market) or by using the direct links below.

   Now a universal app for iPhone and iPad

   NOTE: After you download the app, the name below the icon shown at left will be “My Journals.”

You will be asked to log in. Please see the instructions below to ensure you have valid login credentials for the phone app. You will need to use your username and password from the Red Journal or PRO website.

   NOTE: The instructions below show the process of obtaining a username and password on the Red Journal. The same process will apply on the PRO journal site.

3. I’m a member of ASTRO. How do I get a username and password that I can use on the app?
You will need to complete a one-time, two-step process on the Red Journal site to first register and then claim your online access.

   Go to www.redjournal.org and click on Register and Activate Your Subscription in the banner at the top right of the screen.
• **Register**

Enter your email (username). Toggle to the **Register an Account** and click **Continue**. At the **Register a New Account** page, provide a password and all the requested profile information. Select that you have read the Terms of Use and click **Register**. You are now registered.

- If you have previously registered, you can sign in and click **Login to Your Account**.
- If you’re not sure you’ve registered, contact **Customer Service**:
  
  **Tel:** 800-654-2452 (toll free)     **OR**
  **E-mail:** JournalsCustomerService-usa@elsevier.com

• **Claim Your Access**

On the **Claim Your Online Access** page, click **I receive my subscription through society membership**. Select the “ASTRO” option. Enter your ASTRO member number and last name. Then click **Claim**.

• **Online Access Claimed**

On this page, you can click the journal link or **Finish**; both will direct you back to the journal home page, which will now show you as logged in.

**Benefits of Claiming Access**

This one-time process allows you to use your Red Journal or PRO credentials to:

- Access the full text at [www.redjournal.org](http://www.redjournal.org) or [www.practicalradonc.org](http://www.practicalradonc.org) and all personalization options.
- Read the full journal content on the HealthAdvance Journals mobile app
Smartphone Login Notes:

- After you have downloaded the app to your smartphone, open it and you will come to the Home page. Select “I have an account.”
- Enter your username (e-mail address) and password (obtained by registering and claiming on one of the Journal websites).
- Tap the ‘Automatically login’ check box so it remembers you for the next time, then touch Log in.
- You’re ready to enjoy full access to the Red Journal and PRO on your phone.

iPad Login Notes:

- After you have downloaded the app to your iPad, open it and you will see a split screen: Home and Login.
- On the Login side, enter your username (e-mail address) and password (obtained by registering and claiming on the ASTRO Journal website).
- Tap the ‘Automatically login’ feature (to ON) so it remembers you for the next time, then touch Log in.
- You can then add the ASTRO Journals to your home screen. Follow the prompts at top left by tapping on Add Journals.

Still have questions or need help?

Contact Customer Support at JournalsOnlineSupport-usa@elsevier.com or call 800-654-2452 (US and Canada);

Or eurosupport@Elsevier.com +44 (0) 1865-843177 (Europe)